Event Recap - Crime Prevention Forum

Thank you to everyone who attended our Crime Prevention forum and to our guest presenters. The information discussed at this forum was very beneficial in trying to keep property, employees and businesses safe and secure. We hope the tips and tools covered today will help alleviate some of this issues presented to businesses in SODO.

Crime Prevention Forum Guest Speakers (in order):

- Shannon Woodman, *Washington Alarm Inc*
  - swoodman@washingtonalarm.com
  - www.washingtonalarm.com
  - Alarm systems and security
- Russ Meyer, *Ben's Cleaner Sales*
  - russm@benscleaner.com
  - www.benscleaner.com
  - Graffiti abatement and prevention
- Stephen Crume, *Seattle City Light*
  - stephen.crume@seattle.gov
  - www.seattle.gov/light
  - Security lighting progams
- James Kung, *The Flying Locksmiths of Seattle*
  - james.kung@flyinglocksmiths.com
  - www.flyinglocksmiths.com/seattle-wa
  - Locks and security
- Marc Solomon, *Seattle Police Department*
  - Crime Prevention Coordinator
  - mark.solomon@seattle.gov
- Mark Gallegos, *Seattle Police Department*
  - Community Police Team, SODO
  - www.seattle.gov/police/about-us/police-locations/south-precinct
  - mark.gallegos@seattle.gov

Scroll below to see a list of resources and programs that were discussed today. Do you have an issue that was not covered that you need assistance with? Please contact our Executive Director at erin@sodoseattle.org

We thank you again for participating in this event & stay tuned for next month's event...

SOUTH PRECINCT PUBLIC SAFETY NUMBERS

All numbers are area code 206 unless otherwise specified

Police Department Resource Numbers

Call **9-1-1** (24 hours) for: Emergency

All medical, fire and police emergencies, and anytime you believe there is a need to send police, fire or medical personnel to the scene.

Call **625-5011** (24 hours) for: Non Emergency

Any incident which you believe should be reported to the Police Department but does not require immediate dispatch of an officer to the scene.

Call the South Precinct Watch Commander (24 hrs.) at **386-1850**:

If you have an administrative or procedural question.
If you have a comment regarding an officer's actions, or a "Thank you."
If you have a suggestion.
The South Precinct address is **3001 S. Myrtle ST, Seattle, WA 98108**

Call the South Precinct Community Policing Team at **386-9180**:

If you have a chronic, on-going problem that has not been resolved by calling 9-1-1. Officers are assigned by geographic area, so please indicate the address or area of concern so the appropriate officer can respond.

Call Crime Prevention Coordinator Mark Solomon **386-9766**

For information on Block Watch, neighborhood crime and public safety concerns, and to schedule free home security surveys. Email: mark.solomon@seattle.gov

Call the Narcotics/Vice for:

On-going suspected drug activity **684-5797** (8:00am to 4:00pm)
On-going suspected gambling/prostitution **684-8660** (9:00am to midnight)

Call the Check Fraud and Forgery Unit at **684-8981** (8:00am to 4:00pm)

Information on criteria for accepting checks and prosecution, and follow-up on cases.

Call Parking Enforcement at **625-5011** (24 hours)

For reporting abandoned vehicles on public streets; vehicles parked on planting strips; blocking driveways and on-going parking violations and problems.

Abandoned Vehicle Hotline: **684-8763**

Call the Harbor Patrol (24 hrs.) at **684-4071**

For reporting any emergency or crime occurring along the ship canal & waterways.

Call SPD Emergency Management at **233-5076**

For Disaster Preparedness classes and information

Seattle Police Department Website: http://seattle.gov/police/

Non-Police Public Safety Numbers

Call the Department of Construction and Inspections at **615-0808**
For concerns on structures that pose a danger to public safety, and illegal littering, storage, weeds, parking, etc. on private property

Call Animal Control at **386-7387** (7:10am to 8:45pm)
For injured or dangerous animals, lost pets, stray animals, animal cruelty

Call King County Environmental Health Services at **263-9566**
For disease prevention through proper sanitation, safe food, proper disposal of waste and toxics, and management of disease-carrying pests

Call the Fire Department for:
Fire education and prevention **386-1450**
Suspected arson activity **386-1350**
Arson Alarm Hotline: 1-800-55-ARSON (1-800-552-7766)

Call the Parks Department for:
Security in the parks **684-7088**
Park maintenance **684-7250**

Call the Seattle Department of Transportation for:
Traffic and speeding concerns **684-ROAD (7623)**

Call Seattle Public Utilities for:
Graffiti, litter & illegal dumping **684-PKUP (7587)**

Call Seattle City Light for:
Customer Service, additional street light, commercial or residential
Floodlight rental **684-3000**
Street light repair **684-7056**
Outage Hotline **684-7400**

Call Neighborhood Service Centers (NSC) for general information regarding city services and resources. Some centers accommodate bill payment and Passport applications:
Greater Duwamish/Southeast 3815 S. Othello ST, 98118 **386-1931**

Seattle Public Schools Security: **252-0707** (24 hours)

Child Protective Services, Day Intake: **1-800-609-8764**
Central Intake-Nights: **1-800-562-5624**

American Red Cross Seattle Office: **323-2345**
1900 25th Ave S. Seattle, WA 98144
www.seattleredcross.org

Washington Poison Center: **526-2121**

City of Seattle Customer Service Bureau **684-CITY (2489)**
The Mayor's complaint line. For all other services needed, including reporting abandoned vehicles

Seattle Police Department Advisory
Reporting Suspicious Behavior

We can't stress enough the importance of reporting suspicious behavior. Sometimes, people are reluctant to call 911 about behavior that they feel is suspicious because they don't want to "burden" police with non-emergencies. Let us assure you that calling in activity or behavior that you feel is unusual or out of place is not a burden; it's how we know what's going on.

What Is Suspicious Behavior?

If it's suspicious to *you*, it's worth reporting it to 911. Examples include:

- Unusual noises, including screaming, sounds of fighting, glass breaking
- People in or around buildings or areas who do not appear to be conducting legitimate business
- Unauthorized people in restricted areas
- Vehicles driving slowly and aimlessly through neighborhoods, around schools or parking lots
- People peering into parked vehicles that are not their own
- People who change their behavior when they notice that they have been seen
- People dressed inappropriately for the weather or occasion, (i.e., heavy coat in warm weather); or
- Abandoned parcels or other items in unusual locations (i.e. in a lobby or elevator)

When To Report Suspicious Behavior

We urge you to call 911 when:

- You believe someone is in physical danger
- You believe a specific crime is happening
- You believe something is suspicious

What makes it suspicious? Be able to explain to the 911 call taker why the behavior you are seeing/hearing is suspicious. What gives you the feeling that a crime is in progress or about to occur?

What To Think About As You Call

- **Where are you?** Take a quick look around to make sure you know where you are.
- **What just happened?** Think about what you are trying to report and be ready to say, "I'm reporting a (Enter crime, emergency or suspicious activity here)."
- **What information do I need to tell the call taker?** Take a second to think about the people or vehicles you may need to describe

Making The Call

You dial 911. The call taker answers, "911, what is your emergency/what are you reporting?"

You respond, "I'm reporting a (*enter crime or emergency here*)."

From this point on, **let the call taker control the call and ask questions.** The 911 call takers have a system and format they follow in order to get the most accurate information from you to send to the dispatchers. Allow them to follow their format and the call will go much quicker. If you interrupt the call taker by trying to give more information, you can actually slow down the police response. If a question is asked for which you do not have an answer, it's okay to say, "I don't know." Please stay on the line until the call taker tells you they have what they need and says it's okay to hang up.

Above all, stay calm. Callers often give incorrect information because they are stressed about the situation. Take a deep breath and look around. This will settle your mind, allow you to take in your surroundings, and allow you to assess any dangers related - or unrelated - to the situation.

What The 911 Call Taker Needs To Know

The 911 call taker is focused on what you are reporting *at that moment*. Information the call taker may ask for includes:

- What is happening?
- Where is it happening?
- Where are *you* in relation to what's happening?
- What made the person's actions suspicious?
- What did the person(s)/vehicle look like?
- Did the person say anything? If so, what?
- Were any weapons displayed or was there threat of a weapon?
- What was the person's last known location and direction of travel?

Describing People

When giving a description of a person to the call taker, first describe things they can't easily change:

- Race/skin tone, gender, age, hair, scars, marks, tattoos (i.e. White male, 30's, brown hair, heart tattoo on left bicep)

Then describe their clothing from top to bottom and inside to outside:

- Blue hat, white t-shirt, black jacket, blue pants, white socks, grey tennis shoes

Describe characteristics that make the person stand out:

- Walks with a limp, no teeth, sweating profusely

Give the person's last known location and direction of travel; where are they/which way did they go?

- Was heading north on 23rd Avenue South from South Walker Street

Describing Vehicles

If you are reporting a suspicious vehicle – or a suspicious person *in* a vehicle - please provide as much information about the vehicle as you can. Consider the acronym CYMMBALS"

Color- If you don't know, give shade (Light colored - Dark colored)
Year- If you don't know, a rough guess works (newer - 80's model - late 80's)
Make- If you aren't sure, you can say "It looked like a ... (Pontiac, Hyundai, etc.)."
Model- (Grand Am, Sonata) if you don't know, you can skip it.
Body- 2 door (Coupe), 4 door (Sedan), Hatch back, Wagon, Van.
Accessories- Roof Rack, Tinted Windows, Fancy Rims etc...
License number– if you can write it down or memorize it great. If not, relay as much as you can.
State– If the license plate is from out-of-state, please say so.

Describe anything that makes the car stand out, such as any damage and the damage location, stickers, antennae balls, etc... and last known location and direction of travel.

Calling 911 From A Cell Phone

About 75 % of all calls to 911 come from a cell phone. When calling 911 from a cell phone, you will be routed to the jurisdiction in which you are located. Always tell the 911 call taker exactly where you are so they can transfer you to the correct jurisdiction, if necessary. Give your specific physical address or nearest intersection; don't assume the call taker knows.

Better To Report Than Not

Remember that it is always better to report a person or situation and have it turn out not to be a crime or hazard than to *not* report and find out later that a crime was committed. You won't get in trouble for reporting something that you feel is suspicious and upon checking it out, we discover that nothing was amiss. The important thing is to report the activity and let the responding officers sort it out.

Prepared by Mark Solomon, Crime Prevention Coordinator, mark.solomon@seattle.gov, 206.386.9766

WWW.SEATTLE.GOV/LIGHT/STREETLIGHT/
(206) 684-7056

To report a streetlight out please have:

1. the issue (glare/on or off)
2. address
3. poletag number

Floodlight rental $22.93/month

Installation of floodlights on wood pole where secondary circuit available $177. Additional light $153. We ask affected neighbors before installation. Additional charges when required:

Extend secondary circuit one span $156

Extend secondary each additional span $133

Extend duplex wire one span $168

STREETLIGHT OR ALLEY LIGHT

$10.52/MONTH INSTALLATION $281 WITH ADDITIONAL CHARGE FOR SERVICE BEYOND 15 FEET FROM THE SERVICE POINT SHALL BE CHARGED IN 10-FOOT INCREMENTS AT THE RATE OF $272 PER 10-FOOT LENGTH.

WE ASK POTENTIALLY AFFECTED NEIGHBORS BEFORE INSTALLATION.

(206) 386-4200

For a rental floodlight or alley light installation